

MediaWise International, Ltd.

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Customer Satisfaction / Complain Form

The people working for MediaWise wish to thank you for entrusting your media production and anti-piracy protection to our company. We constantly try to improve our operations and provide you the best quality of services and products. Your feedback would be very helpful to us. Please, spare a moment to fill in and return this form.

Company, Contact Person	
Products or Titles that have been produced or processed	
What main reason did make you decide to work with MediaWise for?	
Is this reason still valid?	
Which part of your collaboration with MediaWise you really liked a lot?	
Which part of your collaboration with MediaWise you disliked or liked the least?	
What other products or services or operations you would like MediaWise to be able of offering you?	
Did the final quality of the purchased products or services meet your expectations?	<input type="checkbox"/> Quality was less than expected, <input type="checkbox"/> Quality was as expected, <input type="checkbox"/> Quality was better than expected
Please, feel free to write any remarks, or comments you might wish to add	
Please, feel free to write your opinion about MediaWise, as it shall be presented in our site	

Please, rate us!	Excellent	Good	Fair	Poor	Bad	Don't know
Product Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer Support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Time Schedule	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Delivery of Goods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall impression	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Rate our competitors!	Excellent	Good	Fair	Poor	Bad	Don't know
Product Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer Support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Time Schedule	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Delivery of Goods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall impression:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Thank you for your valuable opinion.